

Exhibit A Scope of Work

The use of headings of titles throughout this exhibit is for convenience only and shall not be used to interpret or govern the meaning of any specific term, function, or activity.

1. Contractor agrees to provide the Department of Health Services (DHS) the services described herein:

Qualified and responsible operation and enhancement of the California Dental-Medicaid Management Information System (CD-MMIS). Qualified and responsible takeover, underwriting of the Medi-Cal Dental Program, operation, and eventual turnover of the CD-MMIS. Efficient and effective adjudication of claims, TARs, and related documents. Improved CD-MMIS services to dental program providers, beneficiaries, and federal and state users of the system.

2. The services shall be performed at a site within a twenty-five (25) mile radius of the State Capitol building in Sacramento, calculated by actual miles to be driven in a car using readily accessible freeways.
3. The services shall be provided during normal Contractor working hours Monday through Friday, excluding national holidays.
4. The project representatives during the term of this agreement will be:

Department of Health Services	Contractor:
Mr. Jerry D. Stanger Telephone: (916) 255-6015 Fax: (916) 464-0855	Name of Contractor's Contract Manager Telephone: (XXX) XXX-XXXX Fax: (XXX) XXX-XXXX

Direct all inquiries to:

Department of Health Services	Contractor:
Mr. Jerry Stanger California Department of Health Services Payment Systems Division MS 4700 P.O. Box 942732 Sacramento, CA 94234-7320 Telephone: (916) 255-6015 Fax: (916) 464-0855	Section or Unit Name Attn: Name Street address and room number P.O. Box Number City, State, Zip Code Telephone: (XXX) XXX-XXXX Fax: (XXX) XXX-XXXX

Either party may make changes to the information above by giving written notice to the other party. Said changes shall not require an amendment to this agreement.

5. Services to be performed

The Contractor shall be responsible for performing the services and requirements in this RFP, as well as the specific and detailed services and requirements in the following documents:

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- a. Exhibit A, Attachment I – Takeover
- b. Exhibit A, Attachment II – Operations
- c. Exhibit A, Attachment III – Change Requirements
- d. Exhibit A, Attachment IV – Turnover